

A decorative graphic consisting of a network of interconnected nodes and lines, rendered in light blue and orange, spanning across the middle of the page.

CASE STUDY
ENABLING YOUR REMOTE WORKFORCE WITH
AMAZON WORKSPACES

CLIENT OVERVIEW:

The client is a global provider of workforce training programs and solutions to help people achieve success in their academic, personal, and work lives. The client has successfully delivered training in 160 countries with training content supporting over 50 languages.

GO LIVE: April 2020

CLIENT PROFILE:



LOCATION:
California



EMPLOYEES:
2,000 +



INDUSTRY:
Education

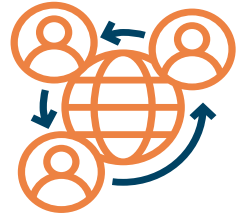


SOLUTIONS:
Talent Management
Education
Certification
Licensure

CASE STUDY: **ENABLING YOUR REMOTE WORKFORCE WITH AMAZON WORKSPACES**

CHALLENGE:

With global locations than spanned both the European Union and Asia Pacific, our client needed a remote access solution to provide access to internal systems for their global workforce. The remote access solution needed to enforce strong security and while also providing a consistent user experience and ease of support. Global users would need the ability to access applications and utilize both user and network file shares. Finally, it was essential that the new solution was compatible with the existing corporate technology footprint and could seamlessly scale to accommodate additional future users.



SOLUTION:

- ◇ Working together with the client, CleanSlate led the design and implementation of Amazon Workspaces virtual desktop solution. The virtual desktop was designed using Microsoft Windows 10 and Office365 to provide remote workers with a familiar desktop experience.
- ◇ Additional productivity software and customized configuration were included in the standard desktop image to accommodate specific business and corporate security policies.
- ◇ CleanSlate's Cloud Architect and Engineers collaborated with the client's DevOps and infrastructure team to complete the design, testing, and implementation. This approach ensured that knowledge transfer of the new solution was complete.
- ◇ Finally, it was important to ensure that ongoing support and operation of the solution was in place, so CleanSlate implemented the automation of patching and application updates to simplify support and reduce the operational footprint of the solution.

“ CleanSlate was knowledgeable with regards to the technology the project was focused on, the project was well run with milestones being delivered on time, and the entire project completed within the budgeted amount. We look forward to working with CleanSlate again the future. ”

RESULTS:

The client now has a Virtual Desktop solution to ensure their global workforce is connected and productive in a secure manner. The solution provides the ability to quickly and securely provision workstations for remote staff, contractors, and other knowledge workers with minimal time and resources required from the supporting operational team.

