



Title: **Service Delivery Manager**

Reports To: Director, Service Delivery

CleanSlate provides dedicated practices and specialized consulting services around Cloud, Enterprise Integration, Enterprise Applications and IT Asset Management. CleanSlate exists to provide a clear pathway for success by combining Strategy, Solutions and Domain Expertise.

We are looking to add a **Service Delivery Manager** to our team. If you are passionate about developing quality solutions and thrive in a fast paced, forward-thinking environment, then this could be the ideal opportunity for you. Because we are a small team, the expectation is that you will bring your experience to contribute to the team and company. You will work independently but will have a team of high performers to delivery required services.

As a **Service Delivery Manager**, you will apply your customer facing sales, technical, consulting, and commercial experience to position, scope, and lead the delivery of services which enable successful delivery of technology solutions. You will be a key leader within our delivery practice and work collaboratively with Sales, and Consulting Services leadership to drive customer success. You will enable project success through clear expectation setting, attention to detail, and thorough delivery handoffs with consulting clients.

If you feel you are a fit for our team and have the technical experience required, please email us your resume! [TalentAcquisition@CleanSlateTG.com](mailto:TalentAcquisition@CleanSlateTG.com)

**We are looking for experienced candidates who demonstrate the following:**

- Strong project management, communication, and organizational skills. Experience with Agile/Scrum based delivery methodologies.
- Ability to articulate the value of various technology solutions with prospective and existing enterprise clients by mapping customer requirements to the associated technologies.
- Can lead project scoping activities with prospective clients. Produce proposals, estimate level of effort, and generate contracts and resource plans.
- Plan and lead teams to scope professional services for our most complex solutions and largest clients.
- Be recognized by customer as a trusted advisor in technology adoption and enablement decisions.
- Propagate skills and experience through development of repeatable assets (methodologies, blueprints, tools, white papers, knowledge articles etc.).

**Minimum Qualifications:**

- Bachelor's Degree in Computer Science or equivalent work experience required.
- Minimum three (3) years' experience as a Project Manager or Agile Delivery Lead.

- Strong presentation skills: Show the value, capabilities, and differentiators of complex service solutions using methodologies and service offerings.
- Can advise knowledgeably and credibly about service delivery issues, challenges, strategies, approaches, and General knowledge of cloud architecture as well as on-premises IT landscape.
- General knowledge of software development languages, tools, and approaches.
- General knowledge of Linux and/or Windows architecture and tools.
- Technical ability to learn technologies at a consultant level.
- Strong verbal and written communication skills

**Preferred Qualifications:**

- Experience with Docker and containerization
- Project Management or Agile/Scrum certifications such as PMP and PRINCE2

**What we have to offer:**

- Competitive benefits including medical, vision, dental and 401k
- Unlimited PTO
- Engaging work environment
- Competitive salary
- Paid technical training and certification

CleanSlate is an equal opportunity employer, and we value diversity at our company. We don't discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.